Title: A Self-Learning Method and Apparatus for Rating Service Providers and Predicting Future Performance Inventor(s): Benjamin, et al. Serial No: Not Yet Assigned Atty Docket No. FCC-001 Agent: David G. Miranda Express Mail Mailing Label No.: EL902309125US

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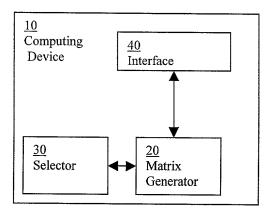
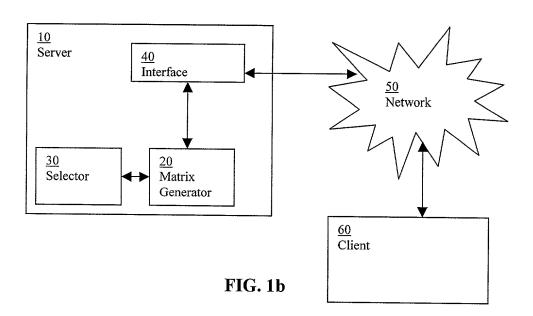


FIG. 1a



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